



## Statement of principles about the QM/EM system

### Our quality and environmental policy

Providing our customers with first-class products and services is the central goal of our business policy. We will act in an environmentally conscious manner as part of our obligations to society. We want to be the favourite supplier of our customers.

### “FASTER, BETTER, SIMPLER”

We understand ourselves as a reliable partner of our customers. At the same time we wish to act with our customers and suppliers to seek out new ways to ensure that increased expectations also meet environmental requirements.

As a customer-oriented company we continuously measure and improve our processes. With the focus on the customer requirements, we continuously work on increasing the delivery reliability, on adjusting the delivery times to the market requirements, and on improving the quality and the communication with our customers.

As an environmentally-oriented company we will meet all relevant legal requirements and avoid environmental harm as far as possible. We will take all relevant environmental aspects into consideration as early as the development phase in the development of products. We will review our environmental performance so that we can determine potential for improvement.

The continuous development and the qualification of our staff is an important prerequisite of continual improvement.

The EN ISO 9001:2015 quality management system, our “Crane Business System” guidelines and our EN ISO 14001:2009 environmental management system provide the framework for our quality and environmental policy.

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H.D. Ptak  
 Managing Director

brands you trust.